

# The CIT Agreement on Journey Continuation “AJC”

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# Overview



About CIT



What is the CIT AJC?



Next steps to improve the AJC

# The CIT

The **International Rail Transport Committee (CIT)** :

An association of more than 130 rail transport and shipping companies that operate international passenger and/or freight services.

Its office is located in Bern (CH).

# Tasks and goals

- Since 1902, the CIT is implementing international transport laws at rail companies level.
- The CIT standardises contracts and creates legal certainty to support its members and the rail sector.
- Initially focused on the implementation of the COTIF Convention, the CIT today works on most of the subjects of international railway laws.

# Cooperation

The CIT also works closely with numerous international organisations to fulfil its tasks.

Among them :

- CER
- UIC
- FTE
- OTIF
- UNECE
- UPU



# AGREEMENT ON JOURNEY CONTINUATION (AJC): Introduction



# The CIT AJC - Background



Aim: to assist international passengers in the event of missed connections to continue the journey without extra costs



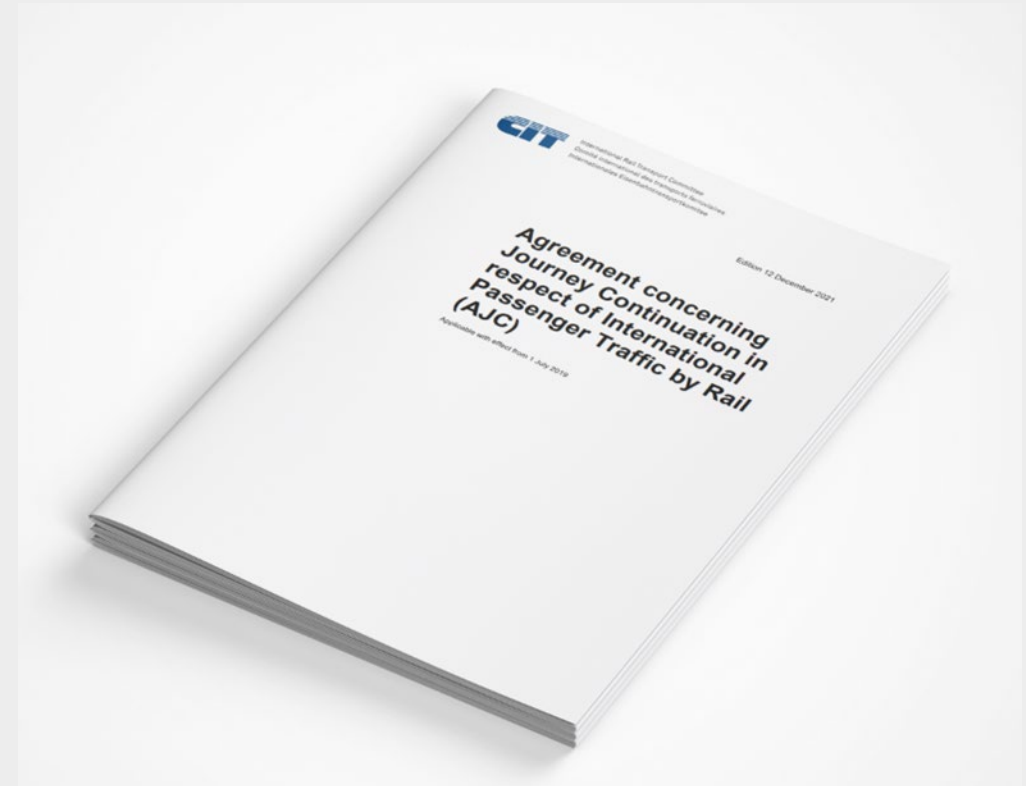
Fills a gap when legislation does not help passengers (e.g. in the event of several tickets/contracts)



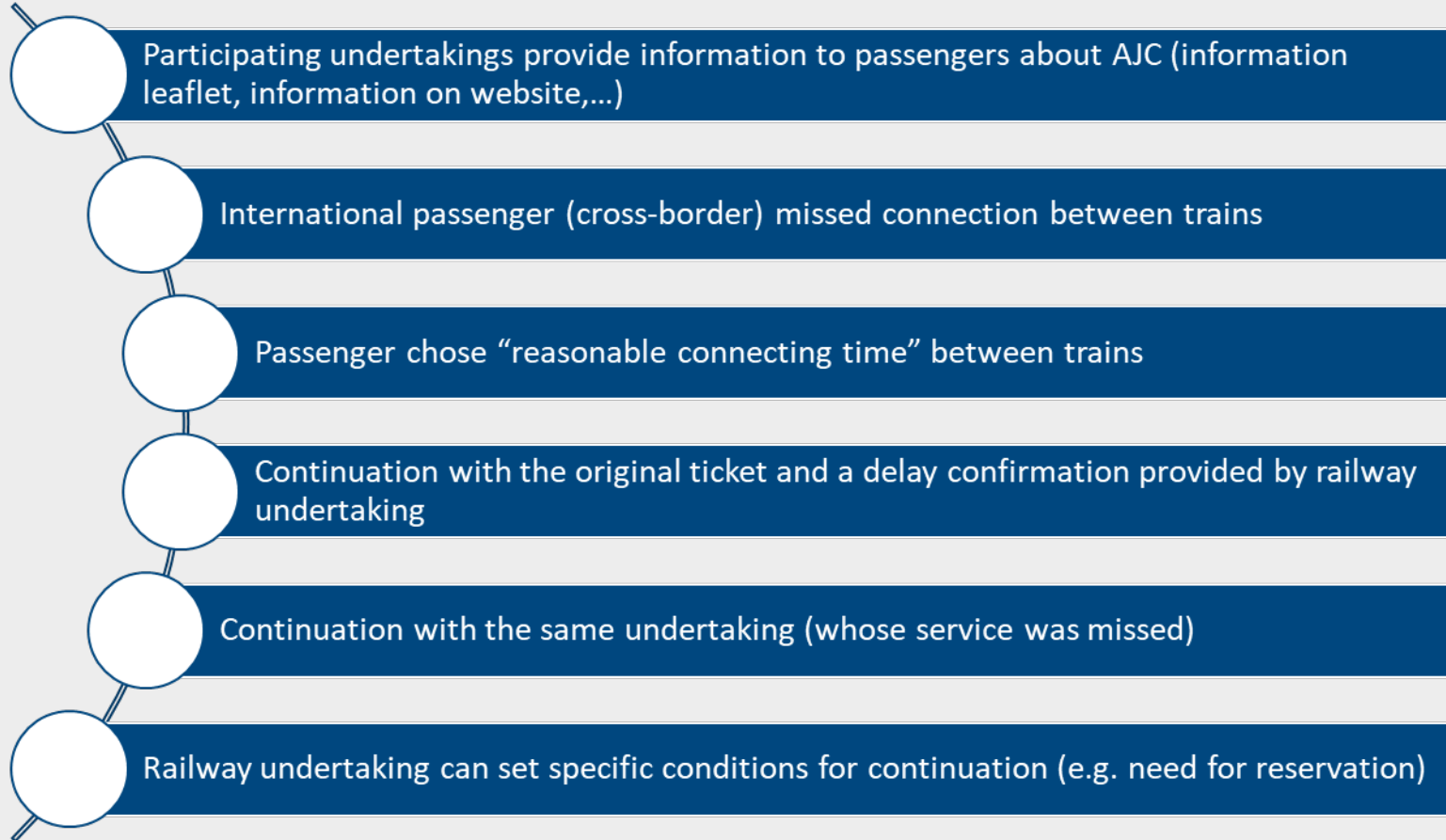
Developed with the support of CER



Industry solution in the benefit of passengers



# The AJC - how does it work for passengers?

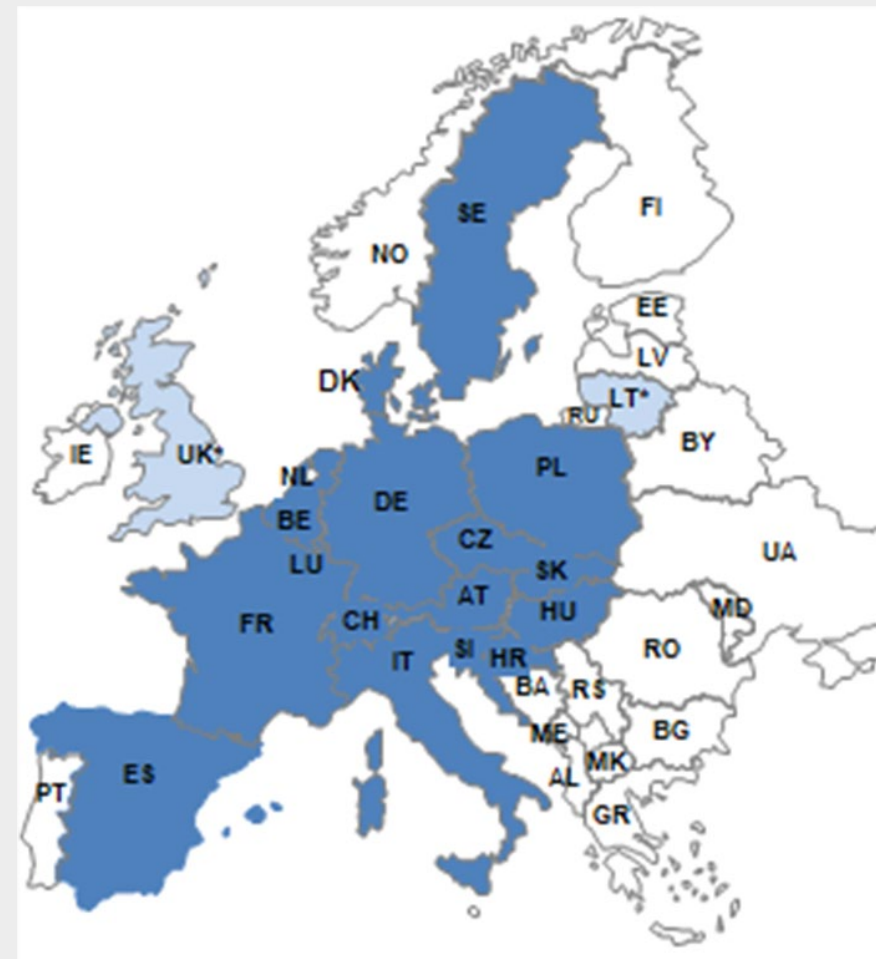




# The AJC – Geographical scope

## Members of the AJC

- AT (Austria): [ÖBB](#)
  - BE (Belgium): [SNCB](#)
  - CH (Switzerland): [SBB](#), [BLS](#)
  - DE (Germany): [DB](#)
  - CZ (Czechia): [CD](#)
  - DK (Denmark): [DSB](#)
  - ES (Spain): RENFE
  - FR (France): [SNCF](#)
  - HR (Croatia): [HŽPP](#)
  - HU (Hungary): GYSEV, [MÁV-START](#)
  - IT (Italy): [Trenitalia](#)
  - LU (Luxembourg): CFL
  - NL (Netherlands): [NS](#)
  - PL (Poland): PKP IC
  - SE (Sweden): [SJ](#)
  - SI (Slovenia): SZ
  - SK (Slovakia): ZSSK
- 
- LT\*: LTG-Link – will join in due time
  - UK\*: Eurostar – will join in due time



# New Leaflet to inform passengers about the AJC

Date: 1 April 2024



## Agreement on Journey Continuation

### What to do if you miss your connection on an international journey

If you are on an international journey and miss a connecting train due to delay or cancellation, you may still be able to get to your booked final destination at no extra cost. This applies whatever the ticket or tickets that you hold for the journey. A ticket that has been issued to you is evidence of a contract (the 'contract of carriage') between you and each train company ('carrier') whose trains you have a right to use. If you hold just one 'contract of carriage' for the whole journey (technically, a 'through-ticket') you already benefit from certain passenger rights under European law – see [https://europa.eu/youreurope/citizens/travel/passenger-rights/rail/index\\_en.htm](https://europa.eu/youreurope/citizens/travel/passenger-rights/rail/index_en.htm).

However, you may have two or more 'contracts of carriage' (often, this means that you have also received different tickets) for the various railway services making up your overall journey. In this case, you may benefit from a commercial arrangement between companies which are signatories of the AJC (the Agreement on Journey Continuation).

As of February 2024, these companies are BLS and SBB/CFF/FFS (**Switzerland**), CD (**Czech Republic**), CFL (**Luxembourg**), DB (**Germany**), DSB (**Denmark**), GYSEV and MÁV-START (**Hungary**), HŽPP (**Croatia**), NS (**Netherlands**), ÖBB (**Austria**), PKP IC (**Poland**), Renfe (**Spain**), SJ (**Sweden**), SNCB/NMBS (**Belgium**), SNCF (**France**), SZ (**Slovenia**), Trenitalia (**Italy**), and ZSSK (**Slovakia**).

Your travel plans must allow 'reasonable connecting time' at those places where you change trains. In addition to any extra time that you may need personally – for example, if you have

- Drafted with EPF
- Available in EN/FR/DE
- Ready as of 15 April

# THE AJC – in the spotlight of the railway sector

## Enhancements in communication

- Use of new leaflet
- Drafting new training documents for rail staff to better implement the AJC
- Communication of railway undertakings towards passengers

## Digitalisation of AJC

- Prerequisite – harmonized (paper) delay confirmation (drafted by CIT in 2023)
- Cooperation with UIC on “eTCD”

## New members

- At least two new members expected this year

# Thank You

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